

## **Providing MOHR Value Since 1960**

Newsletter January 6<sup>th</sup>, 2017



WELCOME TO 2017! Although it is a time for new resolutions, let's continue to make safety the number one priority and provide excellent customer service. We make every effort to Provide MOHR VALUE, since 1960.

Thank you for helping us achieve this!

## It has been a great start to the winter season – thank you for all your hard work!

2016.12.12 CALLER JUST WANTED TO PASS ON HIS THANKS AND SATISFACTION WITH THE WAY THE PLOWS HAVE BEEN ATTENDING TO THE STREETS. HE REALLY APPRECIATES THIS AND WANTS THE ROADS DEPARTMENT TO KNOW. GOOD JOB, FOLKS! —EQUESTIAN DR AND SILVER HORSE CRES 2016.12.12 CUSTOMER SATISFACTION—CALLER WANTS TO SAY THANK YOU FOR THE VERY THOROUGH JOB OF CLEARING THE SNOW!!!

Please be courteous, positive and professional when interacting with the public and with each other, you are representing Goldie Mohr Ltd. If you have any comments or concerns, please notify Debbie or Ann.

## **Mohr Safety**

**Cold Stress:** Do you know what hypothermia is? As the temperatures drop, it's important to prevent cold stress and protect yourself from the elements. Be safe and layer clothing for this cold weather season.

**Work Orders:** If you need a repair, please start a work order and be sure to contact the shop. Available in sea can and counter.

PLEASE remember with the cold weather steel is very brittle and fragile. Go slowly and gently with equipment / trucks. No sudden movements or impacts.

## Thank you to all snow crew for your dedication! Keep up the good work and stay safe!